

Appendix 2 – Food Safety Service Plan: Reactive Activity

Reactive Tasks	Level of activity		Risk Monitoring
	Predicted Activity 2020-21	Recorded activity 1 July 2020 – 30 Sept 2020	RAG Status
Complaints and service requests about food and about/from food businesses ¹	550	95 (197 total to date)	GREEN
FHRS re-score requests	30	4 (5 to date)	GREEN
Food, water and environmental samples taken	25	0	GREEN
Infectious disease control - notifications of food-borne/food poisoning illnesses	80	17 (29 total to date)	GREEN
FSA food alerts for action	2	1	GREEN